

access



The
Devon Guild
of Craftsmen

The largest contemporary crafts centre in the South West – £1 million refurbishment www.crafts.org.uk

Physical access, interpretation and information

The Devon Guild of Craftsmen

Welcome to Riverside Mill

The Devon Guild of Craftsmen's Riverside Mill major refurbishment is now complete, with improvements in physical access and in access to information. All public areas and administration offices at Riverside Mill are now easily accessible with substantial improvements including a new lift to the first floor café, ramped entrances to the side of the Mill, toilet facilities for disabled visitors and a dedicated parking space in the car park to the rear of the Mill.

Interpretation and information improvements include an induction loop in the new gallery; events brochures available in large print, braille and audio formats, a text only section on our website for the visually impaired and clear accessible signage and interpretative material associated with the exhibitions and Craft Shop.

We welcome comments on how our services can be more inclusive.

All our facilities are FREE.

There is a charge for most talks/workshops.

Opening Hours

7 days a week 10am – 5.30pm throughout the year except winter bank holidays.

The Terrace café will be open some evenings and is available for evening hire.



This leaflet is available in large print, braille and audio.

access information

Getting here

By bus Regular buses from Newton Abbot and every 2 hours from Exeter and Plymouth direct to Bovey Tracey. Please contact Stagecoach Devon Ltd on 01392 439439.

By train Our nearest station on the main Exeter to Plymouth line is at Newton Abbot, 5 miles away. Please contact National Rail Enquiries on 0845 7484950. Taxis and regular buses are available to Riverside Mill from Newton Abbot.

By car We are 2 miles off the A38 Exeter to Plymouth expressway at the centre of Bovey Tracey. Please follow the brown tourist signs. Adjacent to Riverside Mill there is a large pay and display public car park.



There is one free parking space for disabled badge holders to the rear of the Mill in the Riverside Inn car park. Please use ramped entrance at the rear to access the building. This is a good drop off point even if the disabled parking space is occupied.

Physical access

Ramped entrance to the rear of Riverside Mill is through the Riverside Inn car park.

Our main entrance is on the road just over the bridge from the public car park. This is difficult for wheelchairs and pushchairs as there is a short, steep dip into the courtyard.

There is a lift to the café, roof terrace and toilets on the first floor.



Wheelchairs and pushchairs now have access to all public areas in the building as well as the administration offices and meeting room with good aisle width in the Craft Shop, Exhibition Gallery and *The Terrace* café.



Guide and Assistance Dogs only are welcome.

Group visits Groups are welcome to the Riverside Mill. If you are bringing group a of over 20 or a school/college party please book in advance.



Exhibition Gallery Induction loop installed, and there is a level floor.

Craft Shop Aisles are wide enough to give access to wheelchairs and pushchairs and there is a level floor.

The Terrace café can seat 60 indoors and a further 20 on the open roof terrace. A new lift gives access to both café and toilets. Access is suitable for wheelchairs and pushchairs. The servery has a dropped counter and there is service to tables.



Toilets and cloakroom

Toilet for disabled on ground floor.

Other toilets on the first floor by the lift.

Nappy changing facilities are available in the ladies toilet on the first floor.

Information and interpretation

Website The Devon Guild website www.crafts.org.uk contains information on all Guild facilities, exhibitions and events. A text only section for the visually impaired is available by clicking option B on first page.

Photostore The Crafts Council Photostore is a visual database with over 40,000 images from 900 makers and is available as a touch screen facility in the Craft Shop.

Other services Wedding list, commissioning service (please ask to see leaflet and folders), framing service, interest free loans to buy craft (subject to status).

Friends of Devon Guild We run a popular Friends scheme which gives you concessions for events and workshops. You will also receive invitations to exhibition private views, social occasions and other events, as well as the Guild Newsletter. Special offers are available from time to time. Please ask for a leaflet.

Members of Devon Guild

If you are a South West based craftsperson you can apply to join the Devon Guild. Please ask for an application pack.

Contact details

The Devon Guild of Craftsmen

Riverside Mill, Bovey Tracey, Devon, TQ13 9AF

Tel 01626 832223, **Fax** 01626 834220

Email devonguild@crafts.org.uk

Website www.crafts.org.uk

Textphone 01626 834220

www.crafts.org.uk

Information and interpretation

Tickets All facilities and exhibitions at Riverside Mill are FREE. There is a charge for most talks and workshops.

Tickets for events, workshops and talks are available from the Craft Shop in advance only.

Concessions – to Friends/Members of Devon Guild only (please have your card ready when booking).

Please book and pay in advance as most events are very popular.

Events brochure Our annual events brochure is available in large print, braille and audio formats. Please request a copy.

Exhibition interpretation Exhibition catalogues will be available for most exhibitions in the new gallery. **Large print versions available on request or braille/audio within 7 days on request.**

If you would like to join our mailing list please fill in this form and send back to The Devon Guild of Craftsmen

Name

Address

Postcode

Tel

Email

Please tick if you would like the following:

<input type="checkbox"/> Events Brochure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Access Leaflet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Friends Application	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Members Application	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LARGE PRINT

BRAILLE

AUDIO



Please return to The Devon Guild of Craftsmen

Riverside Mill, Bovey Tracey, Devon TQ13 9AF

Tel: 01626 832223 E-mail: devonguild@crafts.org.uk